Addendum Statement of Objectives (SOO) Requirements Matrix, July 7, 2008

Section #	Page	Mandatory/ Non-Mandatory	Statement	Vendor will meet the requirement or objective (Y/N)	Proposal Page Reference(s)
S.1.1	1	Mandatory	...the Replacement MMIS shall “have the capability to fully implement the administration of NC Health Choice, NC Kids' Care, Ticket to Work, Families Pay Part of the Cost of Services under the CAP-MR/DD, CAP Children's Program, and all relevant Medicaid waivers and the Medicare 646 waiver as it applies to Medicaid eligibles.”		
S.1.1	1	Mandatory	...the Replacement MMIS must have the capability to correctly handle financial transactions with recipients given the more complex, family-oriented eligibility definitions.		
S.1.1	1	Mandatory	The Fiscal Agent shall assume greater responsibility for recipient management including activities related to notification, collection and application of recipient premiums for Medicaid and NCHC programs.		
S.1.1	1	Mandatory	...for NCHC and Kids’ Care, the Fiscal Agent shall provide mechanisms for recipient communications concerning claims payment, prior approvals, covered services, and other non-eligibility related issues.		
S.1.1	1	Mandatory	[Premium] Payment methods shall include, at a minimum, cash, check, money order, and credit/debit card.		
S.1.1	2	Mandatory	Offerors shall propose collection and refunding methodologies (e.g., mail, phone, EFT, Web, etc.) that are flexible and cost effective.		
S.2	3	Mandatory	The Replacement MMIS Vendor shall take over responsibility for performing Retrospective DUR operations as soon as practical after Contract award and continue throughout the life of the Contract.		
S.2	3	Mandatory	In its Retrospective DUR solution, the Vendor shall address any necessary interaction with the legacy Fiscal Agent and/or interfacing with the Legacy MMIS+ prior to the Replacement MMIS Operational Start Date.		